



Residential

WASTE MANAGEMENT, INC.

0062 County Road 113, Building L
Carbondale, CO 81623
(970) 384-6200
(970) 384-6215 Fax

December 24, 2009

Dear Valued Customer,

Pursuant Chapter 12 of the City of Aspen's Municipal Code, Section 12.06.030 we are required to notify our customers of the provisions of the Chapter. The City of Aspen requires waste haulers to include recycling pick-up in their basic rate of service and implement volume based billing. Volume based billing means that the price of a 64 gallon container is twice the price of a 32 gallon container, and the price of a 96 gallon container is three times as much as the price of a 32 gallon container. Under this system residents pay (or save) based on the amount of trash they generate (or reduce).

Things to remember:

- We will pick up your recycling on the same day and with the same frequency as we pick up your trash.
- Included in recycling service is:
 - Newspaper
 - Co-mingled (cans and bottles) - #1 and #2 plastic bottles; aluminum, tin, and steel; and glass bottles and jars
- Grass and Leaves are banned from trash. Any trash containing grass and/or leaves will not be picked up

Areas covered by the ordinance:

1. Pick-up of recyclables will be as often and on the same day as your trash is picked up. It is never on different days. Please give us a call if you do not remember which day your trash is picked up.
2. Your trash containers and billing statement may change to reflect the City of Aspen requirement that solid waste haulers charge all residential customers based on the volume of trash collected, which shall be measured by the size of the container used by the customer. We are also required to charge based upon units of volume no greater than 32 gallons. This means that if you request a 96 gallon container your trash bill could be broken down into 3 units of 32 gallons and the charge would be 3 times the base unit price. The charge for the second and subsequent units cannot be less than the charge for the first unit of volume.

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3. The waste reduction/recycling ordinance requires you to separate your yard waste from your regular trash. Haulers cannot pick-up your trash if it has yard waste inside it. Yard waste is defined in the ordinance as grass clippings and leaves. If yard waste contamination is found, an audit card will be placed on your trash container indicating what our driver found and why it was not picked up by us. If you receive this card give the Aspen Environmental Health Department a call at (970)920-5039 to learn what to do with your yard waste, such as taking it to the Rio Grande Recycling Center or backyard composting. You can also call us if you would like a special pick-up of yard waste. It would then be delivered to the Compost Center at the Solid Waste Center for composting.

4. Although recycling will not have a separate charge, the following services are not required by the City of Aspen to be included in the basic service and may carry additional charges: Special collection of bulky items, yard waste or contaminated recyclables; unscheduled pick up of trash, extra volumes of trash, such as bags, boxes, or bundles, or more than what was subscribed with a hauler for trash. Included in this letter is a list of containers and services we provide. Give us a call for pricing.

5. Haulers do not have to pick-up recycling material that has not been properly prepared for recycling and is grossly contaminated (15 percent or more of trash). If recycling containers are contaminated, an audit card will be placed on your container indicating what our driver found and why it was not picked up by us. If you receive this card give the Aspen Environmental Health Department a call at 970-920-5039 for help in sorting your recyclables.

For more information regarding the Waste Reduction/Recycling Ordinance please contact the Aspen Environmental Health Department, 970- 920-5039 or if you have questions regarding our services please contact us 1-800-482-6406.

Respectfully,



Randall Johnson
District Manager

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